

TERMS & CONDITIONS

Kindly note that booking confirms acceptance of terms.

PLACING ORDERS

- To place an order, kindly send us a message via WhatsApp on **+2347052629333**.
- Our operating hours are:
 - **Mon–Fri: 9:00 AM – 5:00 PM**
 - **Sat: 9:00 AM – 2:00 PM**
 - Messages outside these hours may be responded to at our discretion.
 - **Please message rather than call.**
- All orders should be placed **at least 24 hours** before the requested delivery time. For weekend orders, please place them **by 5:00pm on Friday**. All orders are subject to item availability.
- Any changes to your order within 24 hours of delivery may be accommodated if logistically possible.
- We require **full payment at least 24 hours** before delivery.
- There is a **minimum rental order value of ₦15,000** (this includes service charge but excludes delivery and refundable deposit fees).

RETURNS & PICK-UP

- Unless otherwise agreed, pick-up or return of items must happen **the day after the event, between 9 AM – 6 PM**. Returns after this window will attract a **late fee**.
- Please note that we do not carry out Sunday pick-ups unless previously arranged. Therefore:
 - **Saturday orders** will be picked up on **Monday**
 - **Sunday orders** will be dropped off on **Saturday** and picked up **Monday**
- Please **retain and reuse** the provided **bubble wrap** when returning delicate items.
 - If you're dropping off the rental yourself, ensure everything is returned in full. Items should be returned / picked up together (not in batches). Multiple return / pick up trips will attract extra fees.
- We kindly ask that **all crockery is washed before return** for hygiene purposes.
- Please **do not wash the table linen**, we will handle that.
- Your **refundable deposit** will be processed within **48 hours** of item return. Kindly provide your refund account details promptly.
- **Bike dispatch is not allowed** for pick up or delivery of our pieces, except for candles and table linen.
 - If the customer arranges the logistics, the customer accepts full responsibility for the items during transit.

APPLICABLE CHARGES

- Rental Fee: This is charged for all rented items, whether used or not
- Service Charge: 10% of the rental total, applicable on all orders
- Refundable Deposit: 50% of the rental total, refundable if items are returned in good condition
- Delivery Fee: We offer drop-off and pick-up services which varies by location
- Set-Up Fee: We offer table set-up services upon request which is included depending on the sophistication of setup
- Late Fee: This is charged if items are not returned on time
- Loss Fee: This is charged for missing items or crate components
- Defective Fee: This is charged for broken, chipped, or unusable returns

REPLACEMENT FEES

Kindly note that the fees may be subject to change based on to the prevailing exchange rates at the time of billing.

ITEMS	COST
Pearl White Plates	N12800 - N21300
Papaya Plates	N12800 - N21300
Starfish Plates	N22000 - N32700
Farfalle Plates	N20200 - N29500
Tutti Frutti Plates	N15000 - N25000
Limon Plates	N9000 - N17000
Amber Tumbler	N5900 - N7400
Clear Tumbler	N4000 - N5000
Mint Swirl Tumbler	N2900 - N3600
Mix & Match Goblet	N3200 - N4100
Wooden Charger Plate	N3800 - N4700
Bamboo Cutlery (Big)	N6000 - N7600
Bamboo Cutlery (Small)	N6000 - N7600
Dubarry Cutlery (Big)	N1600 - N2000
Dubarry Cutlery (Small)	N1200 - N1600
Champagne Cutlery (Big)	N5600 - N7000
Champagne Cutlery (Small)	N4900 - N6200
Raffia Mat	N500 - N700
Clear Candleholder	N8000 - N10000
Napkin	N1700 - N2000
White / Beige Tablecloth	N16800 - N21000
Baby Pink / Natural Tablecloth	N42000 - N52000
Pink Striped / Burnt Orange Tablecloth	N60000 - N75000
White Threaded Tip Tablecloth	N42000 - N52000
Crate	N7000 - N20300
Crate Lid	N5000 - N10000